

Introduction to InfoCommunications Technology (ICT) - Non- Technical



Back by popular demand, this two day Learning event, sets-out to teach the basics of InfoCommunications Technology (ICT), in a methodical, straight forward and easy to understand way.

Understand the Acronyms, Jargon and gain a basic understanding of technologies in use and emerging.

The course is intended for non-technical persons, who need to have an understanding of how a modern ICT environment is built-up, operated and managed. The course is therefore ideal for Telecom Investors and Venture Capitalists, Banking and Investment Managers, Lawyers specialising in Telecoms Regu-

Date:

Time: 0900-1700

Location:

Contact Person:

latory matters and Corporatisation issues, Accountants and Financial Controllers, Human Resource and Training Managers, Corporate Directors responsible for ICT, Telecom Sales, Customer Care and Marketing personnel, Government Officers responsible for Telecoms and Internet, Telco and IT Business Managers/Directors, Service Providers, and Military staff.

This course, now in it's twentieth public run is one of the Professional Seminar series run by **TELECONSULT**, an InfoCommunications (ICT) Consulting firm, which specialises in Consulting, Training, Technical Assistance and Project Management, in the SE Asia region.

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About the Course:

The course covers the following topics-

- The Scope and Evolution of InfoCommunications Technology (ICT)
- An overview of the ICT/ Telecommunications industry in Singapore, SE Asia and the World
- Explanation of the Acronyms, Jargon etc.
- The evolution of Circuit Switching to Next Generation Networks
- Next Generation Network services—IP, VoIP
- Mobile—2G, 2.5G, 3G, 3.5G, 3.75G, 3.9G, 4G and beyond
- Broadband Access Technologies –xDSL
- Broadband Wireless—Nomadic and Fixed
- Optical Networking
- Business and Residential Services
- Satellite Technologies-GEO, MEO, LEO
- Submarine Technologies—WDM, DWDM
- Trends and the Future
-and much more



About the Facilitator:

The Course Facilitator is John Shazell, who has 41 years experience in the Telecommunications Industry, of which 20 years has been spent in Training Engineers, Technicians and Industry professionals.



John has worked for British Telecom Plc., Cable & Wireless Plc., International Telecoms Union (ITU) and Ericsson AB.

He is now CEO of the Teleconsult group of companies, which are located in Singapore, Indonesia, Brunei Darussalam, Malaysia and Hongkong SAR.

John has lived in the Middle East for 11 years and worked in SE Asia for the last 20 years.

He therefore brings a wealth of local knowledge and experience into the learning experience, as well as a thorough understanding of the subject being taught.

John is the Vice President of the Association of Telecommunications Industry of Singapore (ATiS) and also a member of the Singapore Infocomms Technology Federation (SITF).

John has trained more than 12,000 persons in the regional Telco's and Private Sector organizations, covering Highways, Power Authorities, Oil / Petro-Chemical plants, new Housing Developments, Ports and Airports and Railway Authorities.